Calvin Crest's Refund Policies

Women's Backpack

Deposit: **$75 Non-Refundable**

Cancellation 15+ days before start: **Full refund less deposit**

Cancellation 14 days or less before start: **No refund**

Refund Policy: Your deposit for the trip is non-refundable. If you cancel 15 or more days before the trip, you may receive a refund of the trip cost less the non-refundable deposit. At 14 days prior to the trip departure, there are no refunds offered for any reason, including but not limited to: injuries, illnesses, family emergencies, scheduling conflicts, etc. While we do our best to work with our guests in extenuating circumstances, we are not able to offer refunds close to the trip departure due to the limited spots available and many non-refundable costs like food, permits, and gear. We encourage purchasing trip insurance for any unforeseen events that may occur.

Week in the Forest (WITF)

Deposit: **$75 Non-Refundable**

Cancellation 15+ days before start: **Full refund less deposit**

Cancellation 14 days or less before start: **No refund**

Refund Policy: Your deposit for camp is non-refundable. If you cancel 15 or more days before the start of the camp program, you may receive a refund of the program cost less the non-refundable deposit. At 14 days prior to the camp start, there are no refunds offered for any reason including but not limited to: injuries, illnesses, family emergencies, scheduling conflicts, etc. While we do our best to work with our guests in extenuating circumstances, we are not able to offer refunds close to the program start due to many non-refundable costs like food, staffing, programming materials and planning, etc. We encourage purchasing trip insurance for any unforeseen events that may occur.

Family Camp

Deposit: **$75 per person Non-Refundable**

Cancellation (full family) 7+ days before start: **Full refund less deposit**

Cancellation (full family) 6 days or less before start: **No refund**

Cancellation (individual) 1+ days before start: **Full refund less deposit**

Cancellation (individual) 24 hrs or less before start: **No refund**

Refund Policy: Your deposit for camp is non-refundable. If your whole family cancels 7 or more days before the start of the camp program, you may receive a refund of the program cost less

the non-refundable deposit. At 6 days prior to the camp start, there are no refunds offered for a full family cancellation for any reason including but not limited to: injuries, illnesses, family emergencies, scheduling conflicts, etc. While we do our best to work with our guests in extenuating circumstances, we are not able to offer refunds close to the program start due to many non-refundable costs like food, staffing, programming materials and planning. We encourage purchasing trip insurance for any unforeseen events that may occur.
**If individuals of a family cancel 1 or more days before the start of camp, a refund is available for that person's per person program costs. Within 24 hrs days of the camp's start date, no refund will be offered.*

Adult Programs

Deposit: **$75 Non-Refundable**
Cancellation 7+ days before start: **Full refund less deposit**
Cancellation 6 days or less before start: **No refund**

Refund Policy: Your deposit for the program is non-refundable. If you cancel 7 or more days before the start of the program, you may receive a refund of the program cost less the non-refundable deposit. At 6 days prior to the program start, there are no refunds offered for any reason including but not limited to: injuries, illnesses, family emergencies, scheduling conflicts, etc. While we do our best to work with our guests in extenuating circumstances, we are not able to offer refunds close to the program start due to many non-refundable costs like food, staffing, programming materials and planning, etc. We encourage purchasing trip insurance for any unforeseen events that may occur.

Summer Youth Programs (including Day Camp)

Deposit: **$75 Non-Refundable**
Cancellation 3+ days before start: **Full refund less deposit**
Cancellation 48 hrs or less before start: **No refund**

Refund Policy: Your deposit for camp is non-refundable. If you cancel 3 or more days before the start of the camp program, you may receive a refund of the program cost less the non-refundable deposit. At 48 hrs prior to the camp start, there are no refunds offered for any reason including but not limited to: injuries, illnesses, family emergencies, scheduling conflicts, etc. While we do our best to work with our guests in extenuating circumstances, we are not able to offer refunds close to the program start due to many non-refundable costs like food, staffing, programming materials and planning, etc. We encourage purchasing trip insurance for any unforeseen events that may occur.

Winter Camp

Deposit: **$75 Non-Refundable**

Cancellation 3+ days before start: **Full refund less deposit**

Cancellation 48 hrs or less before start: **No refund**

Refund Policy: Your deposit for camp is non-refundable. If you cancel 3 or more days before the start of camp, you may receive a refund of the program cost less the non-refundable deposit. At 48 hrs prior to the program start, there are no refunds offered for any reason including but not limited to: injuries, illnesses, family emergencies, scheduling conflicts, etc. While we do our best to work with our guests in extenuating circumstances, we are not able to offer refunds close to the program start due to many non-refundable costs like food, staffing, programming materials and planning, etc. We encourage purchasing trip insurance for any unforeseen events that may occur.

*Internal Note: If we make exceptions to these refund policies for special circumstances (approved by either the Program Director or Executive Director), **we need to keep a minimum of $20 for processing fees**. It costs us $15 per refund, plus a 1.35% fee of the initial charged amount.